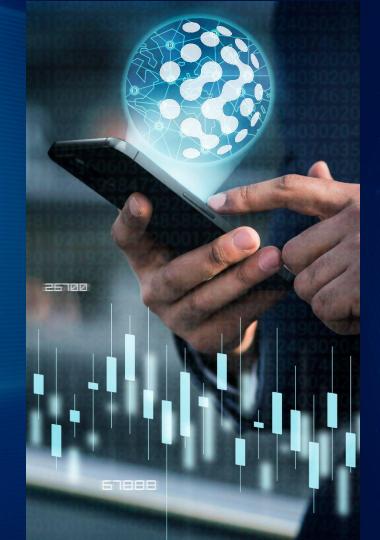


The Ultimate Front-End Business Solution for Equipment & Truck Dealers





## Empowering Growth Through Innovation and Efficiency

At VizaLogix, we merge real-world challenges with cutting-edge digital solutions to help businesses across industries optimize operations, enhance efficiency, and unlock new growth opportunities. With tailored tools, expert support, and transformative technology, we enable our customers to scale, adapt, and thrive in an ever-changing landscape.



### **About Us**

### **Our Vision**

We believe in empowering businesses to adapt and thrive in an ever-evolving landscape. By offering intelligent, data-driven platforms and tailored solutions, we help our customers unlock new revenue opportunities, streamline operations, and navigate their transformation journeys confidently and successfully.

### **Our Approach**

Every business is unique, which is why we tailor our solutions to meet your specific needs. We work closely with our customers to deliver personalized tools, expert guidance, and ongoing support. From initial implementation to long-term success, VizaLogix is committed to being your partner at every step of the journey.







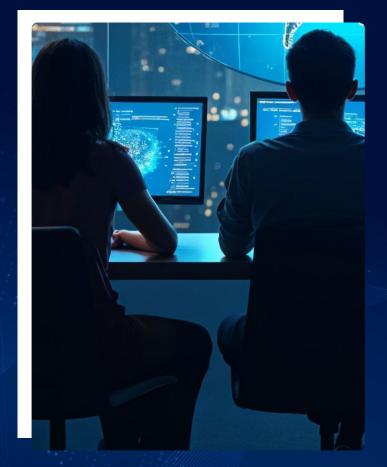




### Smarter Tech Dispatch. Real-Time Results. Increased Revenue.

A Purpose-Built Dispatch & Service Optimization Platform for Dealerships.

Technician Now is a cloud-based dispatch and technician management system that empowers service teams to operate more efficiently. Built for equipment and truck dealerships, it helps match the right technician to the right job with the right part—improving first-time fix rates, maximizing shop and field utilization, and increasing revenue per tech.





# The Cost of Disconnected Systems and Inefficient Service Ops

Many dealerships still rely on outdated tools or manual processes that limit technician output, increase idle time, and frustrate customers. These inefficiencies directly impact service revenue and customer satisfaction.

- Techs dispatched without the right parts or skillset
- Service bays underutilized or overbooked
- Lost revenue from inefficient scheduling and downtime
- Lack of real-time job and resource visibility
- Manual communication across departments causing delays









### Why Should You Adopt Technician Now?

- Matches the right tech to the right job—every time
- Confirms part readiness before dispatch
- Provides real-time visibility into service bay capacity
- Predictive scheduling to avoid bottlenecks
- Centralizes communication with techs and customers

Technician Now eliminates the guesswork in dispatching and gives your service team a powerful set of tools to work smarter—not harder. It increases efficiency without adding headcount.





### Built for Technicians, Service Managers, and Operational Leaders

- Technician assignment engine with smart matching (skill, location, availability, parts)
- Live capacity dashboards for shop and field
- Predictive scheduling and service forecasting
- Mobile interface for technicians in the field or shop
- ERP/DMS integration to sync operations
- In-platform communication with customers and internal teams

Every feature is designed to simplify workflows, reduce wasted time, and help dealerships deliver faster, more profitable service.











### **See the Difference in Daily Operations**

### Without Technician Now

- 2+ hours lost per technician daily to travel, misdispatch, or lack of parts
- High-value jobs missed due to poor scheduling
- Delays caused by siloed updates and manual coordination

### With Technician Now

- +2 billable hours gain per tech per day
- Over \$40,000 in additional revenue per tech annually
- Visibility into capacity improves job planning
- Better communication leads to faster turnaround and happier customers



### Technician Time Is Revenue - Let's Make the Most of It

- \$250/hour average labor rate
- 2 hours/day recaptured = \$500/day per tech
- \$500/day x 5 days/week x 40 weeks = \$100,000 potential annual revenue
- Even a 10% improvement in utilization = \$10,000 in added revenue
- No upfront fees, deployed in days, ROI begins immediately

Your existing team can generate more revenue without adding new staff—simply by using time more effectively.







### Why Dealers Are Making The Switch To Technician Now

Built for Dealers. Deployed Fast. Proven to Perform.

- Tailored for equipment, truck, and fleet service teams
- Deploys in days with minimal disruption
- Designed by experts who understand dealership workflows
- Integrates with your current systems—no rip and replace
- Priced for immediate ROI

Technician Now was built from the ground up to serve the unique challenges of dealership service teams. It delivers real, measurable business value—fast.



One Complete, Connected Service Platform When combined, Technician Now and TethrIT Now form a seamless solution that connects remote diagnostics, real-time support, and technician dispatch into a single, powerful workflow:

TethrIT Now enables real-time remote diagnostics and customer support

Identify and resolve simple issues remotely—no dispatch required

 Automatically escalate and schedule technician visits when needed

Syncs with Technician Now to assign the right tech with the right parts

- Reduces unnecessary dispatches, increases first-time fix rate
- Unifies your service workflow from customer call to completed job

Together, they increase efficiency, improve customer experience, and drive more revenue per technician.





### Ready to See Technician Now in Action?

- Book a 30-minute walkthrough tailored to your team
- Let's calculate your dealership's revenue opportunity together

### Click Here to Schedule Your Technician Now Demo

We're here to help you make every tech, every job, and every hour count.





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